


PERIODIC DISCLOSURES							
FORM NL-41 GREIVANCE DISPOSAL							
Registration No. 141 and Date of Registration with the IRDA-11th December,2008							
CIN No. U66030MH2007PLC173129							
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED				Date: 31-03-2018			
GRIEVANCE DISPOSAL							
Sl.No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customer:	1	0	1	0	0	0
a	Sales Related	0	0	0	0	0	0
b	Policy Administration Related	1	0	1	0	0	0
c	Insurance Policy Coverage related	0	0	0	0	0	0
d	Claims related	0	0	0	0	0	0
e	others	0	0	0	0	0	0
	Total Number	1	0	1	0	0	0
2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total			
a	Less than 15 days	0	0	0			
b	Greater than 15 days	1	0	1			
	Total Number	1	0	1			

*Opening balance should tally with the closing balance of the previous financial year.